

KNOX COUNTY HOME REHABILITATION PROGRAM

Application Status Descriptions

Application in Progress

- The application is still being filled out and has not been submitted. Please make sure to submit all documentation so that your application can be processed in a quicker timeframe. Application will not be assigned until it has been submitted.

Application Submitted

- The application has been submitted and will be reviewed by KCHR staff. Applications are usually reviewed within 45 days of submission.

Needs Additional Information

- KCHR needs additional information, photos, or documentation for your application to move forward. Your application will remain in this status until we receive the requested documentation. Please make sure to check your email for these requests.

Application Reviewed

- Your application has been reviewed by the KCHR Team.

Withdrawn

- You have withdrawn your application from the Program. If you feel this is an error, please contact our KCHR staff at (865) 215-3983.

Denied

- We have reviewed your application and deemed you to not be eligible for the program. Example reasons for denial: your household is over 80% AMI (Area Median Income), you rent your home, etc. If you have additional questions, you can email: knoxhousingassistance@knoxcounty.org.

Home Inspection

- Your application has been reviewed and your repair needs are deemed Low. Your requested repairs may be eligible for a Minor Home Repair Loan, but not an Emergency Home Repair Grant. Your application will remain in this status until KCHR has addressed cases that are Life-Threatening and Severe, at which point you may be asked to provide updated income documentation.

Construction In Progress

- Inspection is complete and home repairs are beginning soon. Your application will remain in this status until construction is complete.

Construction Complete

- Repairs in your home have been completed and your application has been closed.

Knox County Grants and Community Development
Knox County Home Rehabilitation Program
865-215-3983

KnoxHousingAssistance@knoxcounty.org
www.KnoxHousingAssistance.org

